

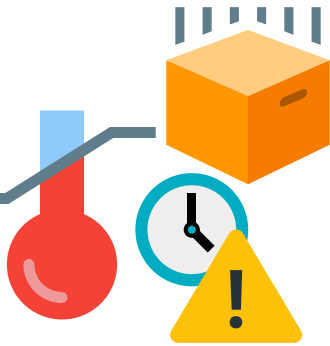


1

Log In

Log in to the MIIS and select **Vaccines** at the top of the screen. Then select **Storage/Handling Problem** on the *Vaccines Home Page*.

2



Report a Problem

Select *What caused the issue?* And add any necessary *notes* to the Vaccine Unit.

3



Vaccines Impacted

Enter the *doses impacted* for the vaccines you are reporting for your Storage/Handling Problem.

4



Additional Problems?

You can enter additional Storage/Handling Problems if needed or select **No** to continue.

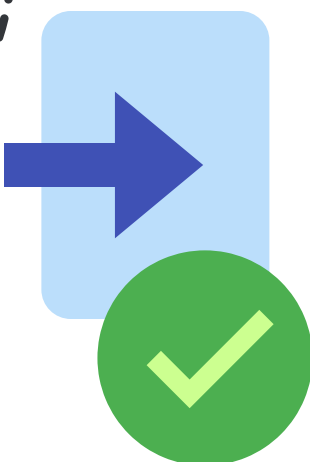
5



Shipping Information

Please indicate how many boxes of vaccine you will return to the CDC and if you have a regular UPS pick up or if you will need to schedule a UPS pick up.

6



Success!

You have successfully submitted your Storage/Handling Problem to the Vaccine Unit for processing. An email will be sent to you shortly once the Vaccine Unit has processed your request.

Still Need Help?

Vaccine Unit: 617-983-6828